

PRODUCT DATA SHEET

Remote Proctor Pro

Protecting the security of the online testing environments is essential in distance learning today. Institutions looking to grow their online programs are finding that with expansion comes the increased challenge of authenticating the identity of the students taking online exams and ensuring that the exam integrity is not compromised. This is why leading academic institutions have chosen Software Secure's **Remote Proctor Solutions** to meet the regional accreditors' standards, and comply with the federal demands of the Higher Education Opportunity Act of 2008.

Exam Integrity Risk

In an effort to promote student convenience, some schools sacrifice the integrity of the distance learning exam environment. Use of the "Honor System" is a classic way some schools choose convenience over rigorous standards in testing. This method leads to the greatest percentage of cheating, since there are no checks at all on whether the test is being completed honestly. Other schools encourage faculty to change how they test students, promoting the use of "alternative assessment" Either way, schools are being forced to sacrifice in order to promote student convenience.

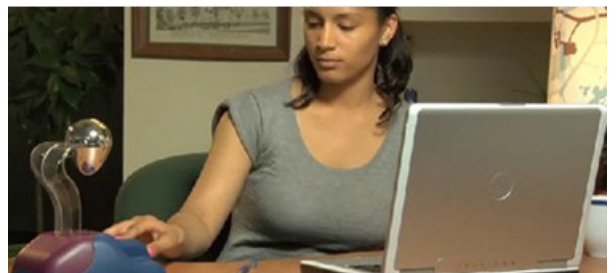
Compromised Student Convenience

In an effort to protect academic integrity, some schools have adopted costly testing policies that sacrifice student convenience. These schools require distance learning students to go to a physical location outside their home to take a test; including professional testing centers, campus labs, or the location of a personal proctor. These methods are time consuming for the student, administratively burdensome for the school, and costly.

A solution built to address total security for self-service examinations

Remote Proctor Pro, from Software Secure is like putting a human proctor in every student's room. The gold-standard in remote test integrity, Remote Proctor Pro addresses every area of exam security by authenticating his or her identity and controlling a student's computer while watching and listening to the exam environment. This is achieved by integrated hardware and software components:

- **Remote Proctor Pro** is a **hardware device** that uses biometrics to authenticate the identity of the test-taker, and records all sound and videos, a 360-degree view of the exam environment.
- **Securexam** is the **patented software** which provides access to computer-based exams while simultaneously locking down the desktop by preventing access to all other non-examination materials or applications.



Remote Proctor Pro with Securexam enables students to take computer-based tests anytime – anywhere while maintaining the same exam-room integrity found in a proctored classroom.

Remote Proctor Pro

How Remote Proctor Pro Works

Install: Student connects the Remote Proctor device to their computer, downloads the Securexam software from the Software Secure site and navigates to their institution's course management system (Blackboard, Moodle, eCollege, etc).

Enroll: After gaining access to the CMS, the student then enrolls the Remote Proctor Pro device. Remote Proctor Pro collects students' uniquely identifying information: a fingerscan and photograph.

Authenticate: Before taking the exam, Remote Proctor Pro engages and prompts student to provide the biometric information collected during enrollment process. If the students' biometric data is a match to the data provided during the enrollment process, the Securexam lockdown software engages while an encrypted password is automatically populated in the CMS providing access to the exam.

Take an Exam: Once in the exam, the student uses the Course Management System functionality. Behind the scenes, the Remote Proctor Pro device is recording all sound and motion and delivering the data to Software Secure servers for later review by Certified Review Specialists. These specialists are trained to Software Secure standards, and are fully versed in the Remote Proctor Pro administrative system.

Video Review: Post-exam, the audio and video of test-takers exam experience is available for reviewing. Multiple members of Software Secure's team of Certified Review Specialists review each exam to facilitate quick, efficient and accurate review of each exam. In all cases, the final decision rests with the customer as to what constitutes cheating.

Protecting the Integrity of Exam Environment

Student access to an exam is restricted until the test-taker matches the finger scan captured upon enrollment of the hardware device. Once in an exam, following successful passage of the finger scan authentication, the Remote Proctor device captures an audio track and 360-degree view of the entire exam experience. The Securexam software prevents a test-taker from using his computer to cheat, preventing access to files, other software applications, or the Internet. Remote Proctor monitors the exam conditions as if a human proctor were present, eliminating the possibility that someone could take the exam on behalf of the student, or receive assistance during the exam.

For Institutions

- Remote Proctor Pro is the **gold standard** in remote exam security: provides authentication, lockdown computer security, 360-degree view of exam-taking environment, and recorded for thorough review.
- **Prevents, deters, and catches cheating** during exam experience in computer-based exams
- **Eliminates** the need for a **live proctor**
- **Delivers flexibility** in test-taking times and locations
- Allows institutions to **leverage** their **existing investments** in technology, transforming standard course management tools into true secure assessment delivery engines.

For Students

- **Flexible** - Provides freedom to take exams at times and dates convenient for them - no scheduling required.
- **Levels the field** for students taking tests remotely with those taking tests in class.
- **Cost effective** – eliminates need for students to drive to campus, pay costly testing center fees or pay high per-exam fee for web-proctoring.

Getting Started

1. **See how it works!** Watch our Remote Proctor Pro [video](#) demo
2. **Schedule a Demo** – Visit our website: softwaresecure.com, or
3. **Contact Us** at 617.340.6381

